

## Wayside Service Description

Wayside is temporary accommodation which provides a stepping stone between homelessness and longer-term permanent housing. The maximum length of stay at Wayside is 2 years, therefore the most likely move on plan will be to private rented, supported housing or alternatives sourced by the resident. Only those who have been on the housing register for 1-2 years before they live at Wayside are likely to have an opportunity to move directly into social housing, as the waiting times for social housing is currently 3 to 4 years.

Wayside provides single bedroom accommodation with joint communal facilities. It is shared housing so no-one should regard it as their individual home but rather as a house shared with others. Therefore, no-one should try to take control or force their preferred way of doing things on other residents.

Everyone who lives at Wayside has an equal right to live in a safe and secure space. All the house rules are designed to help keep the environment safe and stable for everyone and therefore have a reason for being in place. If anyone finds the rules not to their liking it is suggested they make plans to move on ASAP rather than get frustrated and/or break the rules.

One of the main purposes of Wayside is to provide a safe and stable environment so individuals can work on their personal growth and development. Residents will be assessed accordingly. If there is little evidence of positive changes within the first 6 months, then the maximum length of stay can be set at one year.

Wayside gives support on housing related matters and some lower support needs where we might be able to assist. For more specialised or complex needs we can signpost to other agencies for professional support. Wayside does not receive statutory funding for specialised support.

Wayside gives support for housing related matters which includes management of this tenancy and building skills for future housing options. Wayside works closely with the local borough councils.

Wayside promotes positive community relationships between all who live and work here. We advocate respect, co-operation and mutual support. We stand against bullying and harassment.

There are staff or a responsible person on site at all times to watch over the safety of the building and to ensure tenancies are adhered to.

Wayside run some short courses and residents should attend 2-3 courses per year if they are not in education or employment.